



Return Material Authorization form

To our much valued customers - AMPTEC RESEARCH would like to make the process and detail related to shipping us back your AMPTEC RESEARCH instrumentation for calibration and/or repair as straight forward as possible.

Please ship (**Prepaid only** - No Freight Collect) any instrument coming into us to the address below.

ship to: AMPTEC RESEARCH Corp.,
 14121 Hwy 290W., Firehouse Business Park,
 Bldg. 3A,
 Austin TX 78737 USA.

Please **include a copy of this form** (filled out with your company, name and **all** contact information, Tel # , FAX # E-mail) with the AMPTEC instrument being sent to us. (*taped to the lid of the unit is preferred*). Please make sure the instrument is **properly boxed and protected from against possible shipping damage**, as we are obviously not responsible for it arriving here with any shipping damage.

Contact Information

Any additional notes:

Customer name: _____
 Company name: _____
 TEL #: () _____ - _____
 FAX #: () _____ - _____
 e-mail address _____

Return shipping address:

COMPANY: _____
 Address: (street) _____
 Address: (i.e Bldg. # etc) _____
 City , State : _____ , _____ (zip) _____

Instrument Model # , Serial # _____ warranty non-warranty unsure
 Calibration only
 Record incoming and outgoing calibration data/readings (additional \$50.00)

If a repair is necessary also note/comment the following:

The symptoms are _____

Billing/Accounting payment arrangement (check one)

via credit card (VISA MC AMEX) Purchase Order # _____ Other
 card # _____ expiration date: _____

Should you have any questions please do not hesitate to contact me at (512) 858-4340.

Sincerely,

Amy Risley

Ms. Amy Risley
 customer service Mgr.
 AMPTEC RESEARCH
 e-mail info@amptec.com