



PHONE: (512) 858-4045 FAX: (512) 858-4340
 13231 Rooster Springs Rd., Austin, TX 78737
www.amptec.com

RETURN MATERIAL AUTHORIZATION FORM

A Return Material Authorization (RMA) number is needed for all repairs, calibrations, upgrades, and retrofits. Please contact repairs@amptec.com or call 512-858-4045 to obtain an RMA number. You will need the model and serial number(s) of the unit(s) needing to be returned.

RMA Instructions & Guidelines:

- Fill in the information below and send this form in with your meter. Please ship to:
Amptec Research Corp.
Attn: RMA
13231 Rooster Springs Rd.
Austin, TX 78737
- Please include all leads/probes and chargers that you are using with the meter.
- We will contact you with a quote once your meter has been received and evaluated. No work will be completed until a quote is formally accepted.
- If the meter is not under warranty, the starting cost is a calibration fee. The calibration fee includes one hour of labor and some basic replacement parts, but any additional labor or specialized parts will incur additional repair fees.
- If the meter is under warranty, the calibration, labor, parts, and shipping will be covered by Amptec Research Corp.
- All repairs are guaranteed for 90 days.

Company Name			
Contact Name			
Email			
Phone			
Shipping Address			
	City	State	Zip Code
RMA Number			
Model Number		Serial Number	

Under Warranty:

- Yes
- No
- Not sure (we'll check for you)

Services Needed: (check all that apply)

- Repair
- Calibration
- Upgrade/Retrofit

If sending in a product for repair, please describe the issue in detail:
